

**ADULT SOCIAL CARE OVERVIEW AND SCRUTINY PANEL
2 MARCH 2010**

**PROGRESS ON PERSONALISATION
(Director of Adult Social Care and Health)**

1. INTRODUCTION

- 1.1. In September 2009, the Panel participated in a workshop which introduced the Personalisation agenda (formerly referred to as TASC – Transforming Adult Social Care). A working group was established to examine the implications of this approach for Safeguarding Adults.
- 1.2. This report informs the Panel of the progress the Council has made to date in implementing this approach.

2. SUPPORTING INFORMATION

Background

- 2.1. The Putting People First Concordat, and subsequent directions from the Department of Health require Councils to introduce an approach to supporting individuals that puts them in control of how they are supported, and that each individual knows how much money they are entitled to in order to pay for their chosen arrangements. The money may be from a range of sources, such as Independent Living Fund (which is not a Council administrated fund), Supporting People and Adult Social Care.
- 2.2. Commencing in April 2008, the Government has allocated the Social Care Reform grant to assist with this implementation: for Bracknell Forest the amounts were:-
- 2008/09 – £119k
 - 2009/10 – £279k
 - 2010/11 – £346k

3. OVERVIEW OF PROGRESS

- 3.1 The pilot commenced in July 2009, with the appointment of the Personalisation Team, followed by a month of intensive training before the team members started working with individuals.
- 3.2 The team have worked, or are currently working with the following profile of individuals, which exceeds the minimum requirements of the Pilot.

	OPLTC	LTC	OPMH	MH	LD
Target	25	7	3	5	0
Referred	30	24	4	6	0
Active	27	18	3	5	16

- 3.3 To date (12th February), 21 plans have been approved, with other approval dates planned. A summary of a range of outcomes to date is attached as Annex 1, along with 3 anonymised support plans are included as Annex 2A, 2B & 2C. One of the plans presented relates to an individual who funds her own support, and is included to demonstrate the approach we take to supporting people who fund their own support.
- 3.4 The initial six month came to an end at the end of January, and whilst work will still continue through this team, the three month evaluation and planning period has commenced which will then determine how this approach is “rolled out” with all people using adult social care services.
- 3.5 A report detailing progress for 2008/09 was prepared for the Executive and is attached as Annex 3A & 3B along with our self assessment against the Milestones as Annex 4.
- 3.6 The action plan developed following the annual assessment of performance included a target of 150 people who would be in receipt of self-directed support by end March 2010. The current position is 103, with at least 80 currently planning with their individual budget (including people with learning disabilities not included as part of the pilot). There is a delay for some individuals associated with the de-registration of the properties they are currently accommodated in, and in which they have chosen to stay. This may delay the achievement of the target into the early part of 2010/11.
- 3.7 However, in Bracknell Forest, we have taken a holistic “Think Family” approach, reflecting the fact that in circumstances where an individual lives within a family, support arrangements must take account of the needs and wishes of every individual concerned. In accordance with this the self assessment takes account of the needs of family carers to enable them to maintain their caring role, and this is therefore reflected in the budget allocation. As such, the support plans that have been agreed through the pilot, and others through the In Control approach to self directed support for people with learning disabilities mean that 63 families/carers are currently benefitting from this approach, in addition to the 40 people who do not live with family carers.
- 3.8 Team targets for 2010/11 have been set to support the work towards the Government target of 30%. They are attached as Annex 5.
- 3.9 Whilst we are taking a prudent approach to publicising this approach, in order to ensure that we do not raise expectations to the point where demand exceeds our capacity to respond, we have been working proactively with community groups, and have presented at Bracknell Forest Voluntary Sector Forum and various support groups. A presentation at the LINKs meeting in December highlighted the work to be undertaken in developing people’s understanding of self directed support and the benefits to individuals of this approach.
- 3.10 The Communications Strategy is key, as individual stories are the most powerful medium for convincing people of the benefits, and many of the individuals and families who are part of the pilot have agreed to participate in this in a number of ways. As can be seen from the information provided, many of the arrangements are of mutual benefit to the individuals and to their families, reinforcing the appropriateness of our holistic approach to resource allocations and support planning.

3.11 Attached as Annex 6 is a high level timeline for future implementation, extracted from the Project Initiation Document for the programme of work.

Background Papers

Putting People First
Transforming Adult Social Care – Project Initiation Document

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